

ELECTRONIC SECURITY ASSOCIATION'S NATIONAL TRAINING SCHOOL

# 2025 TRAINING AND CERTIFICATION CATALOG



**ESA**  
NATIONAL TRAINING SCHOOL

THE **INDUSTRY STANDARD**  
FOR TRAINING AND  
CERTIFICATIONS IN THE  
ELECTRONIC SECURITY AND  
LIFE SAFETY INDUSTRY.



**ESA's National Training School is the leading provider of classroom training, online courses, and certifications for the evolving electronic security and life safety industry.**

# CONTENTS

---

- 11** New in 2025
- 13** ESA's OSHA 10 and OSHA 30 Training
- 14** Where ESA's Training is Approved for State Licensing
- 16** ESA's Fire Training - a NICET Alternative
- 20** Training as a Service (TaaS)
- 22** Certification & Training Paths
- 26** Maintaining Certifications
- 29** Money Saving Certification Bundles
- 30** CEU Online Courses
- 34** Courses | Technical
- 45** Courses | Non-Technical
- 48** Pricing Incentives

## CONTACT US

**PHONE: (888) 447-1689**  
**WEB: COURSES.ESAWEB.ORG**  
**EMAIL: NTS@ESAWEB.ORG**

## ADVERTISERS

Altronix.....	51	Snap One.....	10
DMP -		Security America.....	28
Digital Monitoring Products.....	12	NAPCO	
Telguard.....	8	Security Technologies.....	52
Resideo.....	6	Electronic Security Expo.....	50

# The Industry Standard in Electronic Security Training and Certifications.

## COURSES

---

State Specific Courses ..... 18

### COURSES | Technical

Certified Alarm Technician Level 1 ..... 35

Electronic Access Control ..... 36

Advanced Intrusion Systems ..... 37

Troubleshooting, Service and Maintenance ..... 38

Video System Technologies ..... 39

Residential Fire Alarm ..... 40

Fire Alarm Installation Methods ..... 41

Professional Fire Alarm Design..... 42

Life Safety Code..... 43

International Building Code ..... 44

### COURSES | Non-Technical

Security Sales Essentials..... 46

Understanding Electronic Security Systems..... 47

ESA NATIONAL TRAINING SCHOOL

# EDUCATION EVOLVED

CUSTOMIZED  
TRAINING PROGRAMS  
AND UPDATES YOU  
SHOULD KNOW ABOUT





**Build Your Own  
Training Program**



**Assessment  
Tools for Hiring**

**MORE ON P. 7 >>**

# FIRST ALERT®

## VISTA® H3:

The Evolution of Legacy



The VISTA family of products is one of the most widely recognized and reliable security brands in the industry, with the largest installation base globally.

Introducing the VISTA H3, the next generation of this feature-rich and historic VISTA brand, is a reliable, customizable, and highly integrative security system designed for professional security dealers.

### FEATURES

The First Alert VISTA Hybrid system is designed to help security dealers build for the future, offering a comprehensive range of security and automation solutions.



**Common Programming  
Across Hybrid & AIO**



**Compatibility with  
V-Plex Protocol**



**SiX Two-Way  
Wireless Technology**



**Backward Compatibility  
for Easy Takeovers**



**AlarmNet 360 Management,  
TC Remote Services**



**EXPLORE NOW**



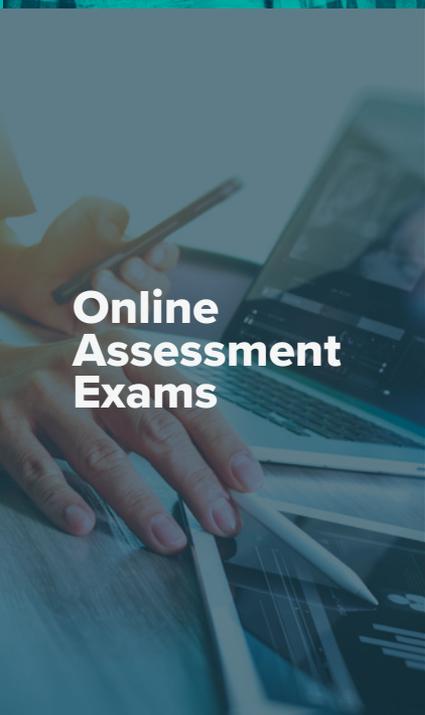
# TAAS

## as a Training Service

Leverage ESA's buildable curriculum covering technical training, safety skills and topical industry trends. TaaS provides everything you need in one place, from communication and safety skills training to industry knowledge that meets state licensing requirements — and all levels in between.

Managers will receive administrative access to their employee's training records so that they can monitor progress and encourage completion

**EXCLUSIVE FOR  
ESA MEMBERS**



## Online Assessment Exams

Are you on the lookout for top-tier technical talent to drive your company's success? ESA's comprehensive technical assessment exams are designed to help you identify the brightest minds in your candidate pool. Pinpoint the best technical talent in areas, like: intrusion, fire, access control and video installation and servicing.

Streamline your hiring process with ESA's online assessments exams, providing quick insights into candidates' capabilities and reducing time-to-hire.

[COURSES.ESAWEB.ORG/ASSESS](https://COURSES.ESAWEB.ORG/ASSESS)



**TELGUARD**

**AMETEK**

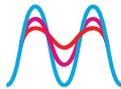


# Our multi-carrier family is growing!

Meet the industry's first dual path  
multi-carrier communicator.

Telguard's new TG7-FEM not only connects seamlessly to all three major carriers—it can also connect via wired internet access and can be operated on AC or DC power. A cost-effective solution that works for virtually any job?

That's what we call visionary versatility.



**MULTI-CARRIER**



AT&T



**TG7-FM**  
Multi-Carrier  
Sole Path Fire  
Communicator



**New!**  
**TG7-FEM**  
Multi-Carrier  
Dual Path Fire  
Communicator

**MEMBERS  
SAVE UP  
TO 30%**



[ESAWEB.ORG](http://ESAWEB.ORG)

## **Our business is building yours.**

Join the electronic security and life safety industry's largest professional association of integrator and dealer companies.

**ESA Members secure the lowest rates on all National Training School courses and gain access to members-only programming and bundle deals.**

**ESA** ELECTRONIC  
SECURITY  
ASSOCIATION®

*The Voice* of the Electronic Security & Life Safety Industry



## Remote Monitoring and Management for Every Job



### Our power solutions offer various form factors with features designed to suit every install.

- Monitoring: Identify and resolve power issues faster with proactive troubleshooting
- Remote Reboot: Reduce downtime and decrease truck rolls
- Schedule On/Off Cycles: Improve efficiency and extend the life of critical equipment



Experience the Reliability and Performance of WattBox

<http://www.snapav.com/wattbox>



**NEW OR REVISED COURSES IN 2025**

**ESA**<sup>®</sup>  
NATIONAL TRAINING SCHOOL

# REVAMPED CERTIFIED ALARM TECHNICIAN LEVEL 1

**THE INDUSTRY STANDARD IN TECHNICIAN TRAINING**

## NEW MODULES!

The newly revamped **CERTIFIED ALARM TECHNICIAN LEVEL 1** is expected to be released by the end of the year— and the learner experience tops any industry competitor — bar none. With updated content, fresh video modules, interactive exercises, and real-world applications, this course is designed to help your technicians learn faster, retain more, and apply their knowledge with confidence.

**Join thousands of learners who've already upgraded their skills.**



**WIRELESS TECHNOLOGY**



**INTERNET OF THINGS (IOT)**



**RACK BASICS**



**CYBERSECURITY**

**REGISTER YOUR TEAM FOR CAT 1 NOW.**

# The Perfect Panel ~~Doesn't Exist~~

*Is Here.*



## XT75

**Intrusion, access control, and video technology**  
combine to form the industry's most  
tightly integrated security panel.

Introducing the newest innovation from  
DMP— a blend of X1, XR and XT series panels  
*perfectly sized, perfectly designed and  
perfectly equipped for large residential  
and small retail customers.*



Visit **DMP.com/XT75-nts**  
to learn just how perfect  
this security solution is.





# Elevate Your Safety Standards and Stay Compliant with ESA'S OSHA Training

ESA's National Training School now offers OSHA10 and OSHA30 courses—empowering your team with the knowledge and credentials to stay safe, stay compliant, and stay ahead.

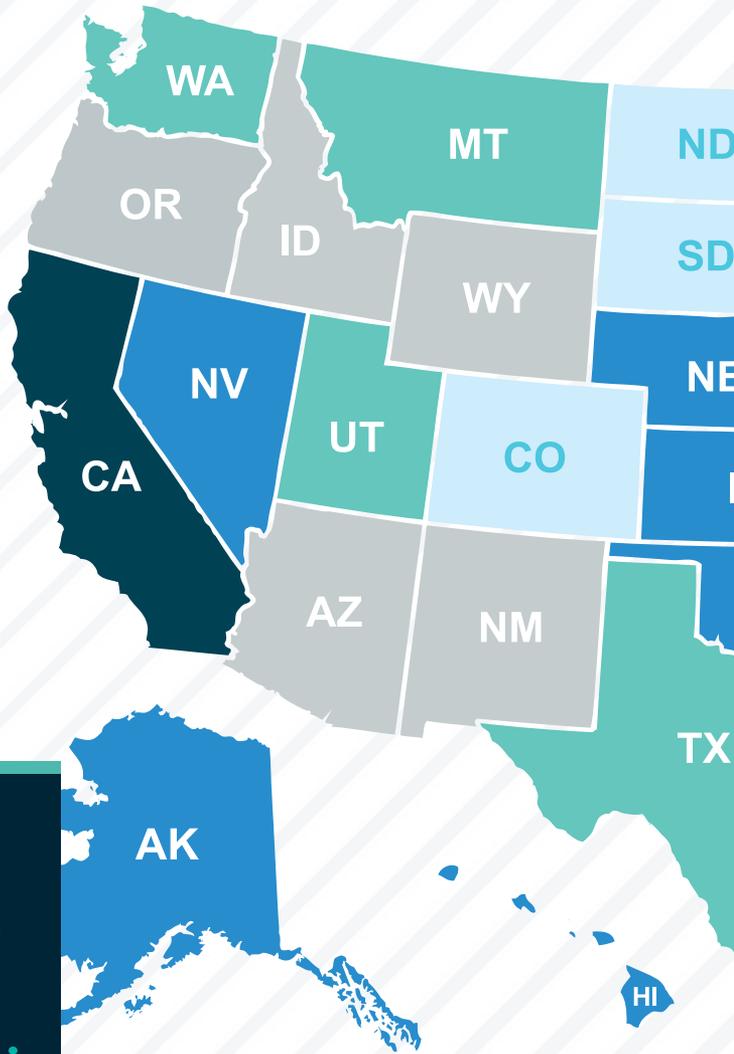
Get all of the core training for your employees from a trusted leader in electronic security and life safety education.



RECEIVE  
OFFICIAL  
DOL-OSHA  
CARDS



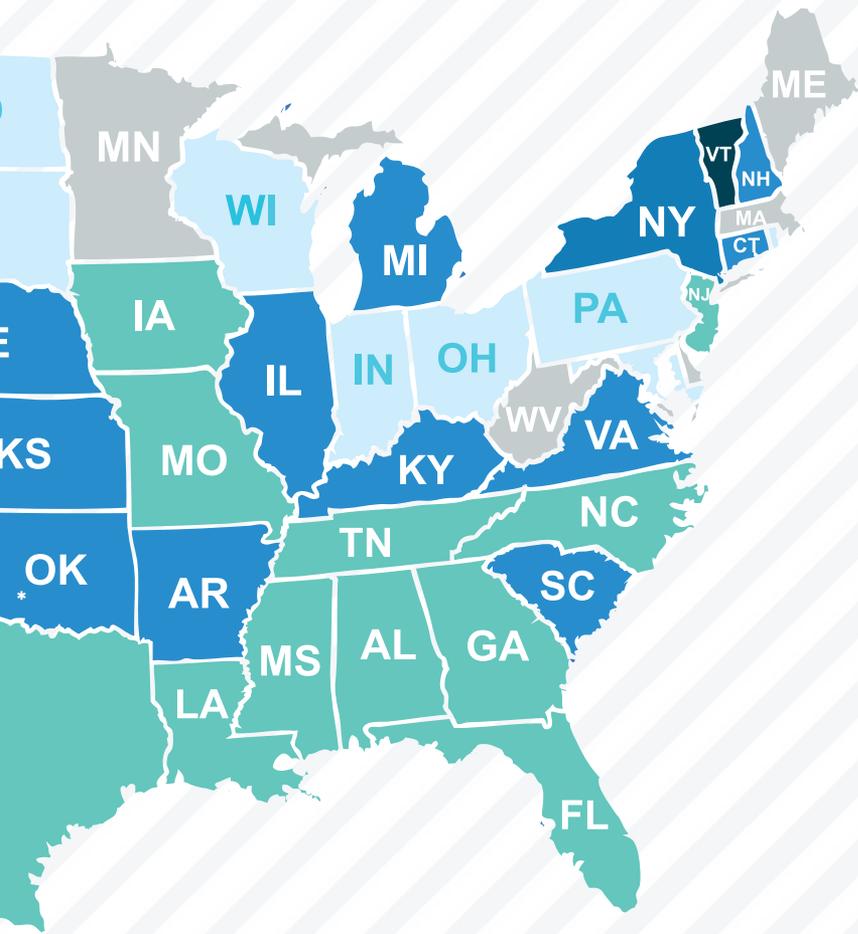
# STATES THAT RECOGNIZE NATIONAL TRAINING SCHOOL COURSES AND CERTIFICATIONS



This map indicates the states where ESA core courses, certification and/or continuing education is approved to meet or maintain licensing requirements.

## Visit

[COURSES.ESAWEB.ORG](https://COURSES.ESAWEB.ORG)  
for detailed information  
on ESA training in your state.



**ESA TRAINING ACCEPTED**

- TIED TO ELECTRICAL
- NO TRAINING REQUIRED FOR LICENSING
- CEU
- NTS COURSE AND/OR CERTIFICATION
- BOTH

\*ESA is an approved alternative examination entity. Check with your local jurisdiction to see if training can be used for licensing.

# FIRE

## Recognized Fire Training

**ESA's Fire Alarm Certifications are now recognized in 15 jurisdictions as alternatives to NICET.**

No one can argue that the Fire Certifications offered by the National Institute for Certification in Engineering Technologies are widely recognized by AHJs throughout the country; however, ESA's fire certifications (NICET) are growing in popularity due to more streamlined access to training, testing, and credentialing.

**Today, 15 jurisdictions have approved ESA Fire Certifications as alternatives to NICET.**



ESA offers a structured training, testing and credentialing program that can be presented as live instructor-led classroom training or in an online distance learning format with proctored exams administered by local third-party testing centers.

**Testing and verification of experience and issuance of an applicant's fire alarm certification is processed within weeks - not months - upon course completion, passing the exam(s) and receipt of the New Certification Request Form.**

ESA's Certified Fire Alarm Technician (CFAT) Level 2 Fire certification provides an alternative equivalency to the NICET 2 requirement for industry professionals that perform installation, inspection, testing, maintenance and programming of fire alarm systems. The Certified Fire Alarm Designer (CFAD Level 3 certification) provides an alternative to the NICET 3 fire alarm requirement for establishing the competency of industry professionals seeking design and/or design review compliance.

Recognition is slated to grow, with current proposals for approval of ESA's fire alarm certifications as an alternative to NICET active in several additional states.



To discover what ESA Certifications are approved in your area, visit **[ESAWEB.ORG/MYSTATE](https://ESAWEB.ORG/MYSTATE)**

# STATE SPECIFIC COURSES

## Custom Educational Solutions



Texas 18 hour Alarm Level 1

---

8 hour CEU Bundle for Installers

---

Certified Alarm Technician Level 1 meets Level I training requirement for installers

---

Texas Residential Fire Alarm/Certified Residential Fire Alarm Inspector Certification (TX-CRFAI) is approved for the RAL license

---

Certified Fire Alarm Technician (CFAT) Level 2 is approved for the FAL license

---

The CRFAI plus CFAT is approved for the RAS license

---

Certified Fire Alarm Designer Level 3 is approved for the APS license

---

(DPS/PSB Training School License # Y00111 & TX SFMO License # FAS-1854887)



The Electronic Security Association is an approved Examination Entity for Alarm licensure by the Oklahoma Department of Labor. The following exams are approved:

OK Certified Alarm Technician Level 1 exam meets the requirements for the OK Residential Burglar/Residential Fire Technician

---

Fire Alarm Installation Methods exam meet the requirements for the OK Commercial Fire Technician/Salesperson exam

---

OK Electronic Access Control exam meets the requirements for the OK Electronic Access Control Technician

---

OK Video Systems Technologies exam meets the requirements for the OK Closed Circuit Television (CCTV) Technician

**We have developed the following custom solutions to help those residing in states that have very specific and targeted training requirements.**



BASA FASA 6 hour Renewal course  
(BASAce 0801751 FASAce 0801752)

BASA FASA 14 hour Initial course  
(FASAeb 0801688 & BASAeb 0801689) -  
Available in Spanish!

7 hour Alarm Contractor Renewal course

Certified Alarm Technician Level 1  
course approved for BASA FASA (FASAeb  
0801518 & BASAeb 0801517) – perfect for  
those working in the northern sector of  
the state who may work in OR outside  
of Florida

(ECLB Provider #000856)



Montana 16 Hour Security Alarm Installer  
course for security alarm installers



Louisiana Fire Alarm Installation Methods  
course that includes required household  
fire alarm content



Virginia Electronic Security Technician  
– 14 hours that includes the required  
Core Subjects 30E topics plus the 35E  
Security Technician subjects



NTS's Certified Alarm Technician Level  
1 course is required by the Louisville-  
Jefferson County Metro Government for  
initial licensing



Specific bundles created to meet  
CEU needs of Washington Electrical  
Administrator, Master Electrician or  
Electrician license holders

**ESA's training is approved at  
various levels in 25 states.**

For a full listing of ESA's course  
approvals, please visit:

**[ESAWEB.ORG/MYSTATE](http://ESAWEB.ORG/MYSTATE)**

# TAAS

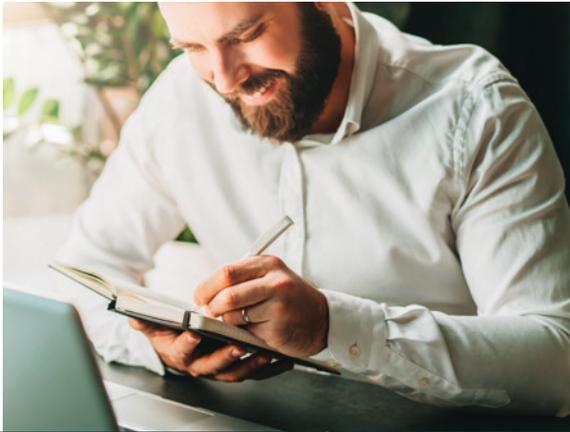
as a  
Training  
Service

## THE INDUSTRY'S ONLY FULLY CUSTOMIZABLE TRAINING PROGRAM TO ADDRESS YOUR COMPANY'S UNIQUE NEEDS.

**Training as a Service (TaaS)** is the first program of its kind for the electronic security and life safety industry. This customizable training solution allows employers to fast-track new hires and current employees with in-house training.

Leverage this buildable curriculum covering technical training, safety skills and topical industry trends. TaaS provides everything you need in one place, from communication and safety skills training to industry knowledge that meets state licensing requirements — and all levels in between.

All courses are offered online, with reporting features that allow supervisors to track the progress of employees.



## BENEFITS



**Attract and retain employees**



**Customizable to your company's unique needs**



**Convenient - all courses are offered online**



**Reporting that helps you track students' progress**



**Recommended course schedule and reminders**



**Cost effective**

**BUILD YOUR OWN CUSTOMIZED TRAINING PROGRAMS OR UTILIZE THE PRE-PACKAGED PROGRAMS ALREADY BUILT!**



**Start Building Your Program Here!**





# PRE-PACKAGED PROGRAMS

## TIER 1

### ESA Systems Technician

CORE SKILLS | 0 – 6 MONTHS EMPLOYMENT  
69 HOURS OF TRAINING INCLUDING:

43 HOURS OF REQUIRED COURSEWORK:

OSHA 10 Hour

Basics of Customer Service

Certified Alarm Technician Level 1

Communication Strategies

Workforce Skills

PLUS Choose Up to 26 More Hours of Elective Coursework to Customize Your Package

UPON COMPLETION OF TIER 1, STUDENTS WILL RECEIVE:

ESA Systems Technician Completion Certificate, Level 1 Certified Alarm Technician Certification, OSHA 10 Hour Certification

## TIER 2

### ESA Systems Specialist

INTERMEDIATE SKILLS | 6 – 18 MONTHS EMPLOYMENT

80 HOURS OF TRAINING INCLUDING:

REQUIRED COURSEWORK:

Troubleshooting, Service and Maintenance

CHOOSE TWO OF THE FOLLOWING:

Advanced Intrusions Systems

Fire Alarm Installation Methods

Electronic Access Control

Video System Technologies

PLUS Choose Up to 32 More Hours of Elective Coursework to Customize Your Package

UPON COMPLETION OF TIER 2, STUDENTS WILL RECEIVE:

ESA Systems Specialist Completion Certificate, Troubleshooting, Service and Maintenance Course Completion Certificate, Additional Course Completion Certificates

### ESA Security Sales Associate

CORE SKILLS | 0-24 MONTHS EMPLOYMENT

31 HOURS OF TRAINING INCLUDING:

Understanding Electronic Security Systems

Selling Integrated Systems

Selling Commercial Intrusion/Fire/Access/Video

Video Systems — Technical Considerations for Sales Agents

Access Control - Technical Considerations for Sales Agents

UPON COMPLETION OF SALES TIER, STUDENTS WILL RECEIVE:

ESA Security Sales Agent Completion Certificate, Understanding Electronic Security Systems Completion Certificate, Additional Course Completion Certificates

# CERTIFICATION &

## SECURITY

Certified Alarm Technician Level 1



**Certified Alarm Technician (CAT) Level 1**

CAT Level 1 Certification



Advanced Intrusion Systems



Fundamentals of Networking



24 months field experience

CAT Level 1 Certification



Advanced Intrusion Systems



Fire Alarm Installation Methods



24 months field experience

CAT Level 1 Certification



Advanced Intrusion Systems



Fire Alarm Installation Methods



Troubleshooting Service and Maintenance

CAT Level 1 Certification



Fire Alarm Installation Methods



Electronic Access Control



Video System Technologies

CAT Level 1 Certification



Electronic Access Control



Video System Technologies



Life Safety Code

OR

CAT Level 1 Certification



Video System Technologies



Fundamentals of Networking



12 months field experience

Video System Technologies



Fundamentals of Networking



12 months field experience



**Certified Video Systems Specialist (CVSS)**

# TRAINING PATHS

The National Training School (NTS) offers a variety of certifications to students who, through prescribed courses of study and testing, meet the criteria for that particular certification.

→ **Certified Intrusion Technician (CIT) Level 2**

→ **Certified Alarm Technician (CAT) Level 2**

→ 24 months field experience

→ **Certified Service Technician (CST)**

→ 36 months field experience

→ **Certified Systems Integrator (CSI)**

→ International Building Code

→ Fundamentals of Networking

→ 36 months field experience

→ **Certified Security Systems Integrator (CSSI)**

→ **Certified Video Technician (CVT)**

# CERTIFICATION &



## FIRE

Residential Fire Alarm



**Certified Residential Fire Alarm Inspector (CRFAI)**

CAT Level 1 Certification



Fire Alarm Installation Methods



Life Safety Code

**OR**

International Building Code

CFAT Certification



Professional Fire Alarm Design



60 months field experience



Pass CFAD Exam

## SALES

CAT Level 1 Certification

**OR**

Understanding Electronic Security Systems



Security Sales Essentials



**Certified Security Salesperson (CSS)**

# TRAINING PATHS



24 months  
field  
experience



**Certified Fire Alarm Technician (CFAT) Level 2 Fire**



**Certified Fire Alarm Designer (CFAD) Level 3 Fire**

## Why Earn ESA/NTS Certifications?

Certifications provide noticeable acknowledgment of your core skills and knowledge — they validate your abilities to customers, supervisors, peers, and potential employers.

**Not all certifications are equal.** To distinguish yourself from your competitors, you need a certification that encourages professional growth and is recognized by the industry as the standard.

# CERTIFIED

# Maintaining

---

**Renewing your ESA Certifications is now easier than ever!**

## **Qualifying Activities**

Programs covering the electronic life safety and security industry are eligible for ESA CEUs.

---

### **The following activities may qualify:**

- ESX Education Sessions
- ESA National Training School Courses
- College/University/Trade School Courses
- Training Sessions, Educational Workshops, or Seminars
- Industry Related Expos
- Industry-related Online/Distance Learning Courses
- Job Safety Training
- Work Experience Verification
- Teaching and ESA Course Development
- Active Committee/Task Force Service
- Electronic Life Safety and Security Industry Certifications

# CERTIFICATIONS

# Certifications



All ESA Certifications are valid for a period of 24 months following the completion of a course of study. Certification is maintained through attendance at industry-related continuing education activities. Maintaining certifications requires certificate holders to earn 24 continuing education units (CEU) hours — the equivalent of 24 classroom hours each renewal cycle.

All certification holders are subject to a random audit. If you are audited, you will receive notification from ESA within 60 days of receipt of renewal to send all requested CEU documentation for review.

*It is the responsibility of each certification holder to maintain records documenting qualified continuing education credits.*

## Lapsed Certifications

Persons who do not maintain their certification lose the privilege of using this designation. A certification is considered lapsed once the expiry date has passed. Lapsed certifications may be renewed as follows:

- **If certification was lapsed for less than 24 months**, individuals will be required to submit 24 CEUs (or 24 classroom hours) and pay a late fee in addition to the standard renewal fee for the lapsed certification.
- **If certification has lapsed for more than 24 months**, the certification may not be renewed until the primary course and exam leading to certification are retaken.

Those wishing to attain another ESA certification must have their current certification in good standing.

# Managing Risk & Protecting YOUR Business



**Get a Free  
Insurance Quote  
and Compare Today**

**General Liability | Errors and Omissions | Umbrella/Excess  
Commercial Auto/Fleet | Workers Compensation | Cyber Liability**

**Security America**  
INDUSTRY-SPECIFIC INSURANCE

**ESA**  
AN ESA COMPANY

**SecurityAmericaIns.com**

# SAVE

## BUNDLED CERTIFICATION PACKAGES

When you purchase a certification bundle you will automatically be registered in all of the courses included in the bundle.

We'll keep you on track and ensure you don't miss a step in completing your courses or earning your certification!



### **Certified Alarm Technician (CAT) Level 2 - \$831**

Includes: 3 courses, proctored exams and digital copies of the course manuals.

**SAVE \$488**

### **Certified Security System Integrator (CSSI) - \$1098**

Includes: 5 courses, 4 proctored exams and digital copies of the course manuals.

**SAVE \$642**

### **Certified Fire Alarm Technician Level 2 (CFAT) - \$730**

Includes: 3 courses, proctored exams and digital copies of the course manuals.

**SAVE \$429\***

### **Certified Fire Alarm Designer Level 3 (CFAD) - \$1072**

Includes: 3 online courses, 1 OILT class, 4 proctored exams, 1 comprehensive certification exam and digital copies of the course manuals.

**SAVE \$488**

### **Certified System Integrator (CSI) - \$1108**

Includes: 4 courses and proctored exams and digital copies of the course manuals.

**SAVE \$651\***

### **Certified Intrusion Technician (CIT) Level 2 - \$644.40**

Includes: 3 courses, proctored exams and digital copies of the course manuals.

**SAVE \$375**

*\*Savings over non ESA-Member rates.*

*Hard copies of the course manuals may be purchased for an additional cost plus shipping.*

ESA NATIONAL TRAINING SCHOOL

# ONLINE CEU COURSES



Keep up with your state's CEU requirements or your certification renewals, with CEU bundles that take the work out of picking and registering for CEU courses. Each bundle is compiled of a set of courses that, when completed, will earn you a specific number of hours.

SAVE UP TO

**30%**

Choose from  
24, 12, 8 and 6 hour  
bundles

\*Discounted bundles are available to ESA members only.

**COURSES.ESAWEB.ORG/CEUBUNDLES**

**These courses make it convenient for you to dedicate time to your professional development. They are geared to help you gain new skills and earn CEU credits needed for licensure and/or certification renewals.**



**FIRE**

<b>Codes and Standards Refresher</b> – 1 hour
<b>Codes and Standards Refresher, including NEC</b> – 2 hours
<b>Ethical Client Relations</b> – 1 hour
<b>Fire Alarm Systems for Households</b> - 2 hours
<b>Life Safety and Fire Alarm Systems</b> – 1 hour
<b>Life Safety and Building Codes</b> – 10 hour
<b>Life Safety and Occupancies</b> – 3 hours
<b>Installation Basics for Residential Fire</b> - 3 hours
<b>Methods to Reduce False Alarms</b> – 2 hours
<b>National Electrical Code as it Applies to Fire Alarm Systems</b> – 1 hour
<b>Residential Fire Alarm</b> – 7 hours
<b>Troubleshooting Fire Alarm Devices</b> – 1 hour



**INTRUSION**

<b>Access Control for Sales Agents</b> – 8 hours
<b>Access Control</b> – Practical Application of Electronics and Control Panels - 2 hours
<b>Basic Math for Security Professionals</b> – 1 hour
<b>Codes and Standards Refresher, including NEC</b> – 2 hours
<b>Egress Control and Exit Devices</b> – 2 hours
<b>Electronic Theory Refresher</b> – 3 hours
<b>Incident Reports for Security Professionals</b> – 1 hour
<b>Managing Projects Effectively</b> – 3 hours
<b>Math Refresher</b> - 1 hours
<b>Physical Science and Security Professionals</b> – 1 hour
<b>Power and Electricity</b> - 6 hours
<b>Power and Electricity with National Electrical Code</b> - 7 hours
<b>Practical Sensor Applications</b> - 2 hours
<b>Life Safety and Building Codes</b> - 10 hours

**CEU courses continued on page 32 >>**

# CEUS

## Convenient Professional Development



### WORKPLACE ESSENTIALS

**Basics of Customer Service** – 3 hours

**Civility in the Workplace** – 1 hour

**Conflict Resolution** – 2 hours

**Creative Problem Solving** – 1 hour

**Cyber Threat Preparedness** – 4 hours

**Ethical Client Relations** – 1 hour

**Goal Setting and Getting Things Done** – 1 hour

**Handling a Difficult Customer** – 1 hour

**Time Management** – 1 hour

**Workplace Diversity** – 1 hour

**Workplace Harassment** – 1 hour

**Workplace Violence** – 1 hour



### NETWORKING

**Fundamentals of Networking** – 4 hours

**Networking 101: Basics** – 1 hour

**Networking 102: Protocols** – 1 hour

**Networking 103: Data Transmission** – 1 hour

**Networking 104: Hardware** – 1 hour

**Networking 105: Administration of Networks** – 1 hour

**Networking 106: Basic Network Troubleshooting** – 1 hour

**Residential Networking Basics** – 4 hours

**Structured Wiring and the Security Industry** – 6 hours

**Wireless Systems 101: Standards** – 1 hour

**Wireless Systems 102: Components** – 1 hour

**Wireless Systems 103: Troubleshooting** – 1 hour

[COURSES.ESAWEB.ORG](https://www.courses.esaweb.org)



## SERVICE

**Basic Circuit Troubleshooting & Testing** – 2 hours

**Home Theater Demystified** – 4 hours

**Introduction to the Digital Home** – 4 hours

**Maintenance & Inspection Processes to Avoid Trouble** – 1 hour

**Troubleshooting Surveillance Video Systems** – 1 hour

**Troubleshooting Communications and Notification Devices** – 1 hour

**Troubleshooting Fire Alarm Devices** – 1 hour

**Troubleshooting Intrusion Alarm Devices** – 1 hour

**Troubleshooting Panels and Power Supplies** – 1 hour

**Troubleshooting Using Test Equipment** – 2 hours

**Troubleshooting, Service and Maintenance CEU Series** – 6 hours



## SALES

**Approaching a New Client - Laying the Groundwork** – 1 hour

**Asking the Right Questions to Identify your Client's Needs** – 1 hour

**Closing Techniques to Effectively Close the Deal** – 1 hour

**How to Present the Best Solution for your Client's Needs** – 1 hour

**Introduction to Commercial Sales** – 1 hour

**Prospecting for Potential Clients** – 1 hour

**Selling Commercial Access Control Systems** – 1 hour

**Selling Commercial Fire Alarm Systems** – 1 hour

**Selling Commercial Intrusion Systems** – 1 hour

**Selling Commercial Systems Effectively** – 4 hours

**Selling Commercial Video Surveillance Systems** – 1 hour

**Selling Integrated Systems** – 1 hour



## SAFETY

**Incident Reports for Security Professionals** – 1 hour

**Job Safety and False Alarm Reduction** – 2 hours

**Job Safety Reminders** – 1 hour

**OSHA (Construction)** – 10 hours

**OSHA (Construction)** – 30 hours

**Safety Practices** – 3 hours

**Scaffolding, Lifts and Fall Protection** – 1 hour



## VIDEO

**Video - Auxiliary Equipment, System Design and Recording** – 2 hours

**Video - Camera and Lens Considerations** – 1 hour

**Video Monitor Selection & Troubleshooting Analog and Digital Video Systems** – 1 hour

**Video Systems for Sales Agents** – 11 hours

**Video Transmission Media** – 1 hour



ESA NATIONAL TRAINING SCHOOL

# TECH COURSES



# CAT1

VIRTUAL/LIVE

ONLINE

UP TO 24 CEUS

## Certified Alarm Technician Level 1

**This course is so essential that dozens of states, local licensing authorities and regulators approve it as a prerequisite for performing security integration work**

This 22-hour foundational course, followed by an exam, provides students with an understanding of the industry and their role within it and provides the essential knowledge and skills for all forms of electronic security: intrusion detection, fire detection, video surveillance and access control.

Students will receive hands on practice building simple electrical circuits and designing system layouts, so they can see how their acquired knowledge is realistically applied to their field.

### Subject Areas

Fire Alarm System Introduction	Communication & Reporting
Codes and Standards	Testing, Inspecting, and Maintenance
Fire Alarm System Fundamentals	Household Systems*
Operation of Initiating Devices and IDC Circuits	Fire Alarm System Documentation
Initiating Devices - Spacing and Location	NEC Fire Alarm Wiring Methods
Emergency Control Functions	Carbon Monoxide Detection
Notification Appliances and Circuits	Emerging Technologies



AVAILABLE IN SPANISH

### Certified Alarm Technician Level 1 will provide individuals with the knowledge and skills to:

Plan for and initiate a successful installation, while being able to tailor it to commercial or residential applications

Act responsibly and safely while on the job

Communicate effectively with customers and others in the industry

Understand the importance of codes and standards and how to locate and apply them

Define basic installation procedures and compare the underlying technology behind the various security system tools and equipment

Continue with more advanced and specialized training that can lead to enhanced profits and increased compensation for the student/credential holder

# EAC

VIRTUAL/LIVE

ONLINE

UP TO 16 CEUS

## Electronic Access Control

**Master theory, design and practical application of electronic access control systems**

This 14-hour course, followed by an exam, provides the training needed to successfully design and install an electronic access control system. It teaches the theory and practical application of locks, door hardware and electronic access control systems. The course culminates in a system design exercise based on a customer's specifications and building plan.

**Electronic Access Control will provide individuals with the knowledge and skills to:**

**Understand the concepts behind electronic access control systems, including equipment and techniques**

**Create a hands-on access control system design based on customer specifications and building plans**

### Subject Areas

- |                    |                             |
|--------------------|-----------------------------|
| Introduction       | Powering Components         |
| Overview           | Controllers and Processors  |
| Building Codes     | Wiring Methods              |
| Locksmithing       | System Design               |
| Locks and Barriers | Common Errors and Solutions |
| Entry Devices      |                             |
| Exit Devices       |                             |

# AIS

VIRTUAL/LIVE

ONLINE

UP TO 16 CEUS

## Advanced Intrusion Systems

**Take your intrusion system skillset to the next level**

This 14-hour course, followed by an exam, is an advanced look at the design and installation of intrusion systems. Students learn how to select and install proper equipment in a variety of intrusion system applications.

The course provides basic electronics instruction and how it pertains to system design, component selection and troubleshooting, as well as information on system testing, commissioning and project management.

**Advanced Intrusion Systems will provide individuals with the knowledge and skills to:**

**Select and apply sensors, control panels and communication devices to provide effective intrusion detection**

**Take technical knowledge and skills in intrusion detection to the next level, qualifying students for valuable advanced credentials**

### Subject Areas

Introduction	Advanced System and Devices
Review	Practical Sensor Applications
Practical Application of Electronics	Communications
Practical Application of Controls	Testing and Commissioning
System Power	Overview of Project Management Concepts
Networking	

# TSM

VIRTUAL/LIVE

ONLINE

UP TO 16 CEUS

## Troubleshooting, Service & Maintenance

### Master how to troubleshoot, service and repair intrusion, fire, video and access control systems

This 14-hour course, followed by an exam, focuses on the maintenance aspects of today's electronic security systems. It offers dealers and integrators an additional revenue stream and the potential for significant profits through these additional services.

The course serves individuals seeking to expand their knowledge on servicing, repairing and maintaining intrusion, fire, video surveillance and access control systems. It also covers the fundamentals of troubleshooting as well as specific troubleshooting procedures for today's systems.

The course includes reference material from NFPA 70, NFPA 72, and NFPA 730/731 covering the proper test and inspection procedures of these systems.

### Troubleshooting, Service and Maintenance will provide individuals with the knowledge and skills to:

Increase the efficiency and effectiveness of service professionals by teaching essential concepts and methods

Open up new revenue streams for dealers and integrators

Make existing service and maintenance operations more productive and profitable

### Subject Areas

Preparation

Test Equipment

Basic Circuit

Troubleshooting

Panels and Power Supplies

Intrusion and Fire Alarm Devices

Communication and Notification

CCTV

Electronic Access Control

Maintenance and Inspections

# VST

VIRTUAL/LIVE

ONLINE

UP TO 16 CEUS

## Video System Technologies

**Build solid technical knowledge in this fast-growing category**

This 14-hour course, followed by a two-hour examination, allows students to acquire the knowledge needed to successfully design and install a basic video surveillance system. The course includes two extensive exercises that culminate in an actual system design based on a given customer's specifications and building plans.

**Video System Technologies will provide individuals with the knowledge and skills to:**

**Design and install a basic video surveillance system**

**Understand the functions and applications of all major equipment types**

**Students will complete two extensive practical exercises culminating in an actual system design per a customer's specification and building plans**

### Subject Areas

Camera and Lens Considerations

Transmission Media

Network Basics

Monitors

Power

Auxiliary Equipment

System Design

Recording

Commissioning

Troubleshooting Analog and Digital

# RFA

VIRTUAL/LIVE

ONLINE

UP TO 8 CEUS

## Residential Fire Alarm

**Be proficient in the design and installation of residential fire alarm systems**

This 7-hour course, followed by an exam, provides technical and sales staff with experience designing, selling, installing and maintaining residential fire alarm systems.



**WE ALSO OFFER A SPECIAL VERSION MODIFIED TO MEET THE TEXAS SFMO REQUIREMENTS FOR THE FAL LICENSE.**

**Residential Fire Alarm will provide individuals with the knowledge and skills to:**

**Design, install, and maintain residential fire alarm systems that comply with NFPA 72, NFPA 101, NFPA 70, and International Residential Code (IRC)**

**Expand their business services to include residential fire alarm systems**

**Offer current and prospective customers the code-required system test and inspection services included in today's fire alarm codes**

### Subject Areas

Codes and Standards

Control Panels

Power Requirements

Notification Appliances

Initiating Devices

Communication Methods

Wiring

Testing and Cleaning

Documentation

Client Relations

# FAIM

VIRTUAL/LIVE

ONLINE

UP TO 16 CEUS

## Fire Alarm Installation Methods

**Gain critical knowledge to install, service, and maintain code-compliant fire alarm systems**

This 14-hour course, followed by an exam, provides broad training in proper installation and service requirements for commercial and household fire alarm systems based on NFPA and ICC codes.

NFPA requires fire inspection and testing personnel to be knowledgeable and trained, and service personnel to be qualified and experienced. Students will learn the information needed for professionals to become familiar with fire alarm system requirements necessary to gain certification and prove competence.

**Fire Alarm Installation Methods will provide individuals with the knowledge and skills to:**

**Install and maintain fire alarm systems that comply with NFPA 72, ICC, and NFPA 70**

**Properly service and maintain fire alarm systems**

### Subject Areas

Fire Alarm System Introduction

Codes and Standards

Fire System Fundamentals

Initiating Device Operation

Initiating Device Spacing and Location

Emergency Control Functions

Notification Appliances and Circuits

Communication and Reporting

Testing and Inspecting

Household Systems\*

Documentation

Wiring

CO Detection

Emerging Technologies

*\*Louisiana Version only*

# PFAD

VIRTUAL/LIVE

UP TO 16 CEUS

## Professional Fire Alarm Design

### Master the design and installation plan of code compliant fire systems based on field conditions and project requirements

This fourteen-hour course, followed by a 2-hour examination, provides specific training for attendees to develop an installation plan based on field conditions and project requirements. The course will provide information needed to prepare commercial fire alarm system plans and submittal documents. Plans should be developed by persons experienced in the proper design, application, installation, and testing of commercial fire alarm systems. Therefore, the primary focus of this course is to provide a more advanced level of knowledge gleaned from national codes regarding proper detector selection, required coverage for specific building occupancies, as well as documentation and plan submittal requirements.

Whether preparing plans for a factory's monitored suppression system with seemingly minimal requirements or designing a voice evacuation system for a movie theater complex, attention to detail, adherence to requisite code requirements, as well as a comprehensive inclusion of all required documentation, will be 'job one.' Doing so will provide a system design which, when properly installed and maintained, will afford the best life safety for the occupants of that building. Well prepared plans, including the proper forms and paperwork, will set the ball in motion for a system that can be operated and maintained for years to come.

#### Subject Areas

The Industry	Design Project - Mixed Occupancy
Fire Alarm Installation Review	Choosing Supervisory Components
Overview of Project Management Concepts	Choosing Notification Appliances
Determine Detection Criteria	Fire System Programming
Additional System Design Requirements	Submittal Package Preparation
Owner's Design Criteria	Other Important Documentation
Defining Project Scope	Plan Preparation Project
Choosing Initiating Devices	

#### Professional Fire Alarm Design will provide individuals with the knowledge and skills to:

Design a system affording the best life safety for a building's occupants based on codes and standards

Prepare plan submittal documents required by regulatory groups

**Prerequisite:** Those wishing to attend this course must have taken the Fire Alarm Installation Methods (FAIM) course. Taking either the International Building Code (IBC) or the Life Safety Code (LSC) course is also strongly recommended.

# LSC

VIRTUAL/LIVE

ONLINE

UP TO 8 CEUS

## Life Safety Code

**Gain critical knowledge of common occupancy class code requirements**

This 7-hour course, followed by an exam, teaches students the practical application of the NFPA 101 Life Safety Code. Instruction focuses on the fire alarm and access control requirements for most common occupancy classes that students will encounter on a daily basis, offering insights on common errors and areas of confusion.

Special attention is paid to the similarities and differences between the International Building Code (IBC) and NFPA 101 Life Safety Code.

**Life Safety Code will provide individuals with the knowledge and skills to:**

**Design, install and maintain fire alarm and electronic access control systems that comply with NFPA 101 Life Safety Code**

**Identifying niche business opportunities based on the most common occupancy classes, creating new revenue-generating services and opportunities**

**Understanding the similarities and differences between the IBC, IFC and NFPA 101 Life Safety Code making it easier to understand what requirements apply based on the adopted code in your local jurisdictions**

### Subject Areas

Fire Alarm Systems

Egress Control

Assembly Occupancies

Education Occupancies

Day-Care Occupancies

Hotel & Motel Occupancies

Health Care Occupancies

LSC Other Occupancies

LSC to IBC Comparisons

# IBC

VIRTUAL/LIVE

UP TO 8 CEUS

## International Building Code

**Gain proficiency in installation requirements for various occupancy classes**

This 7-hour course, followed by an exam, is based on the International Building Code (IBC) and the International Fire Code (IFC). Students learn the practical application of IBC, focusing on the fire alarm and access control requirements for the most common occupancy classes that will be encountered on a daily basis and offering insights on common errors and areas of confusion.

Special attention is paid to the similarities and differences between the IBC and NFPA 101 Life Safety Code.

**International Building Code will provide individuals with the knowledge and skills to:**

**Design, install and maintain fire alarm and electronic access control systems that comply with both IBC and IFC**

**Identify niche business opportunities based on the most common occupancy classes, creating new revenue-generating services and opportunities**

**Understand the similarities and differences between the IBC, IFC and NFPA 101 Life Safety Code making it easier to understand what requirements apply based on the adopted code in your local jurisdictions**

### Subject Areas

Fire Alarm and Life Safety Systems

Egress Control and Areas of Refuge

Assembly Group A

Education Group E

Day-Care Facilities

Residential Group R

Institutional Group I

IBC Other Occupancies

LSC/IBC Comparisons

ESA NATIONAL TRAINING SCHOOL

# NON-TECH COURSES



7.86"

## Security Sales Essentials

**Gain useful knowledge to effectively and ethically sell electronic security systems**

This 7 or 14-hour course, followed by an exam, is a comprehensive, modular program covering the complete sales cycle.

Day 1 will explore core sales subjects within residential sales. Day 2 will focus on commercial sales in each of the industry segments: intrusion, access control, fire and video.

**Security Sales Essentials will provide individuals with the knowledge and skills to:**

**Know the complete sales cycle**

**Offer new or veteran sales personnel with the insights necessary to convert sales prospects into customers**

**Know the similarities and differences in the sales process for residential and commercial sales, including insights into the unique issues relevant to fire alarm, access control and video surveillance systems**

**Have the tools and tips necessary to perform at a highly successful sales level**

### Subject Areas

Overview of the Security Sales Cycle

Prospecting

Approach

Identifying Needs

Presenting the Solution

Closing

Intro to Commercial Sales

Commercial Intrusion

Commercial Fire

Commercial Access Control

Commercial Video

Commercial Integrated Systems

## Understanding Electronic Security Systems

**Gain an understanding of the electronic life safety and security industry**

This 7-hour course, followed by an exam, teaches the basic elements of the electronic life safety and security industry including sensors, control panels and communications with an emphasis on the need for an adequate site survey.

It stresses the importance of false alarm prevention while exploring the interaction between electronic life safety and security professionals, law enforcement and fire prevention officials.



**Understanding Electronic Security Systems will provide individuals with the knowledge and skills to:**

**Know the basics of the electronic life safety and security industry**

**Be aware of the importance of false alarm prevention**

### Subject Areas

Alarm Systems

Fire System Devices

Security Devices

Communications

Managing Alarms

Needs Assessment

# PRICING INCENTIVES

## TEAM TRAINING CAN MEAN BIG SAVINGS

---

### Private Instructor-Led Classes

Member companies who wish to have an ESA's National Training School course delivered for their employees can request a private class. These offerings are tailored to fit your preferred dates, times and locations. Not only do we bring the certified instructor to you, but we bring the savings, too!

See the example below for what you could be saving on a Certified Alarm Technician Level 1 class!

#### 16 STUDENTS

**pay \$350  
per student**

a savings of more than \$480 for the Level 1 course

#### 31 STUDENTS

**pay \$330  
per student**

a savings of more than \$1,550 for the Level 1 course

#### 51 STUDENTS

**pay \$310  
per student**

a savings of more than \$3,570 for the Level 1 course

To learn more about the National Training School's private classes, please contact ESA. Note: Savings listed above are reflective of ESA prices and may differ from any reseller state association offerings.

# ESA'S NATIONAL TRAINING SCHOOL'S CUSTOMIZABLE TRAINING FOR YOUR ENTIRE TEAM

ESA's National Training School offers a fully customizable, all-in-one training solution, your one-stop resource for equipping your entire staff with industry-leading education.

When you purchase a training level, you have 18 months to enroll your team members in all of ESA's online self-paced classes. Including:

- Certified Alarm Technician (CAT) Level 1
- OSHA 10 & OSHA 30
- Fire Alarm Installation Methods
- Professional Fire Alarm Design



...and more.

Additionally, the program includes access to hundreds of hours of CEUs, ideal for those needing continuing education credits. Empower your workforce with flexible, high-quality training—customized to your team, your timeline, and your business goals.

TRAINING PACKAGE	INVESTMENT MINIMUM	CEU COURSES PRICE PER HOUR	SAVINGS	ONLINE TIER 1 COURSES	ONLINE TIER 2 COURSES	ONLINE TIER 3 COURSES	SAVINGS
Level 1	\$5,000	\$19.00	24%	\$301.00	\$244.00	\$187.00	2%
Level 2	\$6,000	\$18.00	28%	\$287.00	\$233.00	\$179.00	7%
Level 3	\$10,000	\$16.00	36%	\$260.00	\$211.00	\$163.00	15%
Level 4	\$15,000	\$15.00	40%	\$245.00	\$200.00	\$155.00	22%
Level 5	\$20,000	\$14.00	44%	\$230.00	\$189.00	\$147.00	24%
Level 6	\$30,000	\$13.00	48%	\$215.00	\$178.00	\$139.00	29%
Level 7	\$40,000	\$11.00	56%	\$195.00	\$156.00	\$123.00	37%
Level 8	\$50,000+	\$8.00	68%	\$175.00	\$123.00	\$99.00	45%

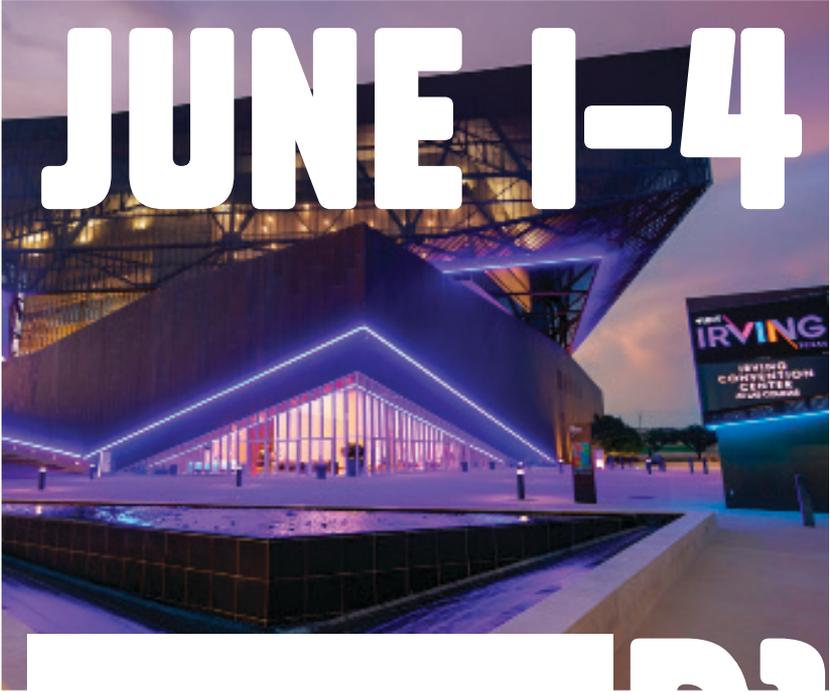
### ONLINE CORE COURSES USED FOR CERTIFICATIONS/LICENSES

<b>TIER 1</b>	Certified Alarm Technician level I, Advanced Intrusion Systems, Fire Alarm Installation Methods, Electronic Access Control, Video System Technologies
<b>TIER 2</b>	Security Sales Essentials, Troubleshooting Service and Maintenance, Montana 16hr, Texas 18hr
<b>TIER 3</b>	Life Safety Code, International Building Code, Understanding Electronic Security System

# ESX<sup>®</sup>

ELECTRONIC SECURITY EXPO

# JUNE 1-4



## **IRVING CONVENTION CENTER**

located in the vibrant heart of the  
**Toyota Music Factory.**

# 2026



eFlow™  
Enhanced Fire  
Power Solutions

CommBatt™  
BDA Power  
& Backup

FireSwitch™  
Network Managed  
NAC Power

YOU  
DESERVE  
BETTER

 Altronix®

## Protecting People, Property and Assets

Altronix delivers world-class power and peripherals for fire alarm detection, signaling and emergency egress.

We now provide back-up power for emergency communications systems, ensuring that first responders are always connected. Our products save lives.

We've got it all covered.

[altronix.com](http://altronix.com)



# Rising Costs Have You Searching for a New Resi RMR Solution?



**Prima All-in-One Lowers Equipment & Service Costs, Speeds Installs & RMR Account Acquisitions in Minutes**

**prima**  
by NAPCO  
Basic Prima 3-1 System Kit under  
\$280 & \$6<sup>99</sup>/mo



## Napco's Prima 7" Super Panel Checks All the Boxes

- ✓ Lower account acquisition costs and add more RMR accounts/day
- ✓ Priced to alleviate the pain of rising OPEX costs
- ✓ Security/Video/Smart Home all in one intuitive talking multilingual panel
- ✓ Designed to reduce labor & minimize training requirements, with fastest setup in minutes, anyone can do
- ✓ Award-winning featureset that attracts today's new consumers
- ✓ Patented self-healing AI video Wi-Fi prevents costly, often unbillable truckrolls, i.e., when routers or password are changed etc.
- ✓ Just 2 simplified service plans powered by StarLink; full dealer dashboard, app control & custom reporting



**New 2<sup>nd</sup> Keypad/Touchscreen**



**NAPCO** Call Today 1.800.645.9445

Free Class [www.napcosecurity.com/seminars](http://www.napcosecurity.com/seminars)

Napco Prima® is a trademark of Napco Security Technologies. Sugg. Dealer pricing quoted in USD for base system kits #PK1T1A (AT&T) or PK1T1V (Verizon)

Get Started  
Building  
Your Business  
with Prima

